muvon

Muvon Connect

transfer@muvon.mx
Exchange Rate: 17 MXN

Destination from/to Cancun Airport	**1 - 3 pax** Sedan/SUV/Tesla or similar	**4- 12 pax** Van	**13 - 19 pax** Sprinter
Puerto Juarez / Downtown / Moon Palace	$35	$60	$88
Cancun Hotel Zone	$40	$65	$92
Costa Mujeres	$45	$70	$135
Puerto Morelos	$42	$65	$149
Playa del Carmen	$80	$99	$149
Puerto Aventuras	$100	$120	$220
Akumal	$120	$145	$220
Bahia Principe / La Chula / Petite Hacienda	$130	$160	$220
Conrad Area and Downtown Tulum	$140	$165	$220
Tulum Hotel Zone	$160	$180	$235
Downtown Tulum	$160	$180	$220

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Destination from/to Tulum Airport	**1 - 3 pax** Sedan/SUV/Tesla or similar	**4- 12 pax** Van
Puerto Juarez / Downtown / Moon Palace	$180	$195
Cancun Hotel Zone	$180	$210
Costa Mujeres	$195	$230
Puerto Morelos	$165	$180
Playa del Carmen	$150	$165
Puerto Aventuras	$145	$160
Akumal	$130	$150
Bahia Principe / La Chula / Petite Hacienda	$130	$150
Conrad Area and Downtown Tulum	$120	$130
Tulum Hotel Zone	$120	$130
Downtown Tulum	$115	$115

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Transportation Terms and Conditions

Cancellations

- Cancellations made more than 72 hours before service receive an 80% refund.
- Cancellations made 24 to 72 hours before service receive a 50% refund.
- Cancellations made less than 24 hours before service are non-refundable.

Reservation Changes and Rescheduling

Changes to the pickup time, destination, service duration, or stops may result in additional charges and are subject to availability.

If a customer exceeds the included waiting time and requests to reschedule, Muvon Connect will do its best to find another available vehicle. The same vehicle cannot be guaranteed.

Waiting Time

- Airports and ports: One hour of complimentary waiting time.
- Hotels: 30 minutes of complimentary waiting time.
- After the included waiting time, the second hour is USD $25, and each additional hour is USD $45. **These charges apply to all vehicle types.**

No-Shows and Lost Items

If a passenger does not arrive for the service, the booking will be considered used and is non-refundable. Muvon Connect is not responsible for items left in the vehicle.

Van Capacity and Luggage

Van capacity is calculated based on one checked bag and one carry-on per passenger. Please provide your luggage details when booking so we can confirm the selected vehicle is suitable.

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Sprinter Bookings

Sprinter service must be booked at least 48 hours before the service.

Cleaning Fee

A cleaning fee may be charged for excessive dirt or mess:

- Cars: USD $60
- Vans: USD $100

Booking Information

A contact phone number, passenger name, and flight number or hotel room number are required to complete the booking and coordinate the service.